

# ERROR IN CC BILL FILE

3/9/98

Sometimes the CREATE step in the CC BILL process (CCBILL.STREAMS) has a error that causes the SEND step (CCBILLS.STREAMS) to fail.

The first thing to do is to check the \$STDLIST. It will tell you how many records transmitted correctly. It is around this line # in the **DMDEPOS2.PUB.SGA** file that you need to start checking for errors. You can also do a **FIND** on *any string of numbers* that the \$STDLIST shows in error. This will give you a clue as to where the problem might possibly be.

1. Go into editor and text in the file **DMDEPOS2.PUB.SGA**.

(the file *created* by CCBILL.STREAMS---the file that is *sent* by CCBILLS.STREAMS)

2. Save it as a different file name just in case you mess up while editing.

3. Exit out of editor, then go back in and text in DMDEPOS2 again (the other file is now your safe backup).

4. Text in **DMDEPOS2**.

5. Look in the area where the suspected errors might be.

6. Turn on DISPLAY FUNCTIONS <F7>.

7. Do a **LIST** of about 10 lines before and 10 lines after the line listed in step #5.

8. Look for ALT Characters other than C/R.

9. Turn off Display Functions <F7>.

10. Once found, delete the bad Alt Character(s).

NOTE: the ALT character is offset by one or two spaces, so make sure to put under the "D" one or two spaces *to the right* of the character you are trying to delete.

You also have to make sure keep the proper sequence up in sequence (see page 2).

11. Now try another send:

MACS | PRODUCTION MAMAGEMENT| CREDIT CARD PRODUCTION | SEND CC BILLING FILE (RJE)

The other problem might be in the sequence of the numbers or the #s themselves.

See page 2

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When in editor, you will first see the Editor line # (lines 231 thru 240 are pictured below).

The following table shows how DMGT needs to see each line, starting with the first letter "C."

<u>Field Name</u>	<u>Position</u>	<u>Length</u>
Record Identifier	1-2	2
MZI Order #	3-16	14
User Area	17-18	2
Division #	19-24	6
Record Type	25-25	1
Credit Card #	26-41	16
Order Amount	42-48	7
Expiration Date	49-52	4
Auth #	53-58	6
Auth Date	59-64	6

231	C	47035990001	428912C	6011006960065564	0010690	0999	028071	980228	D
Line in Editor		MZI Order #		Credit Card #	Amount	Exp.	Auth #	Auth Date	
231	C	47035990001	428912C	6011006960065564	0010690	0999	028071	980228	D
232	C	47063980001	428912C	539840002874712000131981199078283980228D					
233	C	47071360001	428912C	427138213025925800028981198149303980228D					
234	C	47056320001	428912C	371152970921003	00193960899851519980228D				
235	C	10516770101	428912C	479133800283299500107451199028322980228D					
236	C	10501420101	428912C	4673617562871	00102981099203200980228D				
237	C	10516960101	428912C	549099252033993200028960899005935980228D					
238	C	47038190001	428912C	372761919512019	00143950799515240980228D				
239	C	10517680101	428912C	463033000154473400012981198031132980228D					
240	C	10517580101	428912C	378724091242007	00062980299430115980228D				

- Use the Order # or Credit Card# to look at the order in ORDER MANAGEMENT.
- Do a print screen of the order.
- Now you can see what the actual data is supposed to be and can repair the line in editor.
- Make sure all the spacing is correct according to the above chart,

AND that the line is similar in data & spacing to the surrounding lines.

NOTE: 15 digit credit cards still need to take up 16 spaces.  
Use the 15 digits and then leave a *blank space* before the amount field.

- Now try another send:

MACS | PRODUCTION MANAGEMENT | CREDIT CARD PRODUCTION | SEND CC BILLING FILE (RJE)

- If worse comes to worse---and you can't find the correct CC#----you can always substitute any credit card # to get the CC BILL SEND to work.
- Then you have to get with Ann Schmidt to let her know that she needs to bill that Order #/CC Card manually