

ERROR IN CC AUTH FILE

3/2/98

Sometimes the CREATE step in the CC AUTHORIZATION process (CCSUBMIT.STREAMS) has a error that causes the SEND step (CCAUTHS.STREAMS) to fail.

The first thing to do is to check the \$STDLIST. You will see something like:

```
Communications problem: [Status: $4560] (interpretation follows)
  Unprotected control characters in data stream - try XPARENT=YES
  Currently in Transmit State
  <<??-0>>
10 02 41 4f 4b 00 0d 41 31 20 46 45 4c 49 50 45   ##AOK##A1 FELIPE
20 2a 4d 41 52 52 41 20 4d 45 4e 44 4f 4e 87 41   *MARRA MENDON#A
1d 47 37 33 36 20 32 32 4e 44 20 53 54 2e 20 4e   #G736 22ND ST. N
57 1d 4f 32 30 32 36 37 36 37 38 38 38 1e 41 32   W#O2026767888#A2
4d 41 44 49 53 4f 4e 20 48 41 4c 4c 20 52 4d 2e   MADISON HALL RM.
20 35 30 31 42 1d 49 57 41 53 48 49 4e 47 54 4f   501B#IWASHINGTO
4e 1d 49 44 43 32 30 30 33 37 1d 44 30 30 30 30   N#IDC20037#D0000
30 30 30 30 30 30 1e 43 20 34 33 37 34 37 36 33   000000#C 4374763
30 30 30 30 1d 45 34 32 38 39 31 32 43 33 37 32   0000#E428912C372
31 30 32 30 34 35 32 34 31 30 30 31 20 30 30 30   102045241001 000
34 37 39 38 30 36 39 38 1d 4f 41 1e 41 31 20 43   47980698#OA#A1 C
48 41 52 4c 45 53 20 2a 52 41 54 4c 49 53 53 1d   HARLES *RATLISS#
6b 36 31 35 37 39 34 34 36 34 35 1e 41 32 38 31   k6157944645#A281
36 20 57 20 45 4e 44 20 43 49 52 43 4c 45 1d 4e   6 W END CIRCLE#N
```

This will give you a clue as to where the problem might be.

1. Go into editor and text in the file **DMAUTHOT**.
(the file *created* by CCSUBMIT.STREAMS---the file that is *sent* by CCAUTHS.STREAMS).
2. Save it as a different file name just in case you mess up while editing.
3. Exit out of editor, then go back in and text in DMAUTHOT again (the other file is now your safe backup).
4. Once again, text in **DMAUTHOT**.
5. Check the error messages listed in the \$STDLIST. This is to give you some idea as to what line the problem might be on. For the \$STDLIST listed above, the word “FELIPE” is being used for tracking. So, in this example, you would do a **FIND “FELIPE”** and note the line # listed in editor.
6. Turn on DISPLAY FUNCTIONS <F7>.
7. Do a **LIST** of about 10 lines before and 10 lines after the line # listed in step 5.
8. Look for ALT Characters other than C/R.
9. Turn off Display Functions <F7>.
10. Once found, delete the bad Alt Character(s).

NOTE: the ALT character is offset by one or two spaces, so make sure to put the “D” *one space to the right* of the character you are trying to delete.

11. Now try another send:

MACS | PRODUCTION MAMAGEMENT| CREDIT CARD PRODUCTION | SEND CC AUTH FILE (RJE)